

CRANP - KOVO, spol. s r.o.

79070 JAVORNÍK,

Míru 371

Czech Republic

DIČ: CZ26840014

Product guarantee statement

Eco Angus Ltd. is the exclusive contract distributor for all of the UK and the nominated supplier for Southern Ireland.

Only Orlan Super wood gasification log boilers and the full range of Orligno wood burning boilers (marketed as Angus Super and Angus Orligno in the UK & Southern Ireland respectively) purchased directly through Eco Angus Ltd. have a guarantee fully endorsed by the manufacturer Cranp-Kovo spol. s r.o.

There is a 5 year guarantee on boiler tightness for the full range of Angus Orligno 200 log boilers, Angus Orligno 400 and Angus Orligno 500 pellet boilers.

There is a 3 year guarantee on boiler tightness for the full range Angus Super log boilers and Angus Orligno 600 hot air blowers.

All wood gasification log boilers should be installed with a Laddomat and accumulator tanks[s] where a 50:1 ratio minimum has been observed on the capacity of thermal store to the kW output of the boiler.

Annual maintenance/servicing is a condition of this guarantee and should be carried out by a qualified engineer.

A 'qualified engineer' in this case is defined as somebody who was registered at the time as a member of a relevant competent person's scheme like HETAS or its equivalent.

For the Angus Orligno 600 range for the annual inspection customers will be required to log in to their client area on Emberair's website and upload current images of specific areas of their blower for inspection by Emberair.

The images should show if anything looks like it is becoming a problem and Emberair will be able to tell the current state of the blower and how it has been treated by the customer.

Emberair will then be able to tell the customer whether the uploaded images are acceptable or whether a chargeable site service is required.

Any customer not uploading pictures by the due date will be sent a reminder.

If the customer still doesn't send pictures or they refuse a site service then they void their warranty.

Any repairs carried out during the lifetime of this guarantee must also be carried out by a qualified engineer.

In the event of a claim being made under this guarantee, documentary proof detailing any maintenance, servicing or repairs carried out on the boiler will be required to substantiate the claim.

Failure to provide the necessary documents will invalidate the guarantee and result in the claim being rejected.

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